

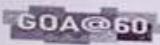


COLLEGE STUDENT GRIEVANCE REDRESSAL COMMITTEE

COMPOSITION AND ROLE

The College Student Grievance Redressal Committee is constituted to attend to examination related grievances of students of the College. The Committee has been constituted in keeping with the Goa University Ordinance OA-18.10

COMPOSITION OF THE STUDENT GRIEVANCE CELL (2021-2022)

 No. GCCEM/Admn./ Committee./2021-22/ 561
Government College of Commerce and Economics
Borda, Margao-Goa
Dated: 25/10/2021

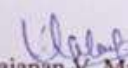
ORDER

The undersigned pleased to constitute College Student Grievance Redressal Committee with following members:

College Student Grievance Redressal Committee (w.e.f 25/10/2021)

1. Principal	_____	Chairperson
2. Dr. Maria Fatima De Souza	_____	Member
3. Dr. Elizabeth J. Henriques	_____	Member
4. Mrs. Rupali Sangodkar	_____	Member
5. Ladies Representative	_____	Member

The Committee member shall perform the duties as stated in Goa University Ordinance time - to - time.


(Prof. Gajanan V. Madiwal)
PRINCIPAL
PRINCIPAL
Govt. College of Commerce and Economics
BORDA, MARGAO, GOA.

Copy to:

1. All Concern
2. Committee file
3. Guard file

The College Student Grievance Cell has been constituted to address examination related grievances of the students which arise from time to time.

Goa University Statute OA-18.10

1. There shall be a Grievance Committee of five teachers from different Faculties and the same shall be constituted at the commencement of every academic year. The Vice-Chancellor shall appoint a Chairperson from among the five. No

teacher against whom a grievance is made shall participate in the meetings of the Committee.

2. The Grievance Committee shall examine and decide on the grievances relating to the marking of answer-scripts/evaluation of tests of the students. The Committee may also consider any other matter related to examination and evaluation.

3. A student shall address his/her grievance(s) to the HoD/ Principal, who shall place the same before the DC/DFC for resolution. If the grievances are in the Course(s) taught by the Head of the Department, the grievances shall be addressed to the Dean of the Faculty.

4. If the student continues to feel aggrieved, the grievance application shall be referred by the Departmental Council to the Grievance Committee.

5. If the Grievance Committee finds that there is a prima facie case, it may refer the respective answer-scripts/ assignments, to an expert outside the University, for which the student shall have to pay the prescribed fee. The result of such an evaluation shall be final and binding.

6. The decision of the Grievance Committee shall be communicated to the student within one month of his/her filing of the grievance.

STATUS REPORT (2016-17 to 2020-2021)

Year	Number of Grievances Received	Number of Complaints addressed	Action Taken
2016-2017	05 Applications seeking verification of marks	05	All cases of verification of marks addressed to the satisfaction of the students.
2017-2018	02 Applications seeking verification of marks	02	All cases of verification of marks addressed to the satisfaction of the students.
2018-2019	09 Applications seeking verification of marks	09	All cases of verification of marks addressed to the satisfaction of the students.
2019-2020	02 Applications seeking verification of marks	02	All cases of verification of marks addressed to the satisfaction of the students
2020-2021	17 Applications seeking verification of marks	17	All cases of verification of marks addressed to the satisfaction of the students